

# Quality Policy

Established since 150 years, Apave is a key player in the field of safety of persons, property and environmental protection. As a subsidiary, Apave International is committed to further strengthen the positioning of APAVE on the international market, its reputation of professionalism, high quality standards and ethical principles, and to develop its relationship with public and private stakeholders, communities, industry (manufacturers) and services.

We are committed to:

- always respect the established rules of ethics,
- develop and implement an effective quality system, meeting the requirements of international quality standards
- deploy the quality management system at all organizational levels
- continuously improve our organization and the quality of our services

Our mission is to:

- Ensure excellence of our services
- Improve the quality of our operations
- Develop the activities in order to further extend the scope of our services on the international market
- Satisfy the client needs, ensuring, in the same time, the respect to the principle of impartiality and the concerned legal context
- Harmonize the practices in all subsidiaries, optimize and improve the operational efficiency through the use of unique, simple and efficient management system

We believe that the highest quality standards of our services worldwide shall be achieved only if all parties agree upon, respect and implement the general rules regarding management of quality.

We are fully committed to provide whatever may be necessary for the implementation of this policy.

Van Phuc Le  
CHAIRMAN

